A Guide to Voicemail & Other Tips

Vodafone voicemail enables you to pick up your messages on the go, and includes security features to help keep you protected.

The basics

The below table contains the basic voicemail information you need to start using the voicemail service.

Function	Dial
Set up Voicemail	1211
Cancel Voicemail	1210
Access Voicemail in the UK	121
Access Voicemail Abroad *	+447836 121 121

*To access the voicemail menu from abroad, you will need to set your security pin before you leave the UK. Dial 121, press 4 to access mailbox settings, followed by 2 for mailbox security.

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Calling voicemail

When you dial 121 to access your voicemail, you will have the options in the table below to choose from.

Key	Option	Use
2	Messages	Listen to your new and saved messages
3	Personal Greeting	Set up a personal greeting
4	Mailbox Settings	Security and notification settings
9	Help Menu	Additional help with voicemail features

You can extend or shorten the length of time your phone rings before reaching the voicemail service. To do this you will need to type in the code below. The figure in orange is the number of seconds your phone will ring for before diverting to voicemail. This number can be any of 5, 10, 15, 20, 25, and 30.

* * 6 1 * 1 2 1 * 1 1 * 20 #

Additional information

The codes below are handy shortcuts which may prove useful during your contract period.

Function	Dial
Set an immediate call divert to another phone number	* * 2 1 * phone number #
Cancel all diverts (including voicemail)	# # 0 0 2 #
Display the last time your number updated on the network	* # 1 0 5 #
Display your phone number	* # 1 0 0 #
Display the IMEI number of the handset	* # 0 6 #

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