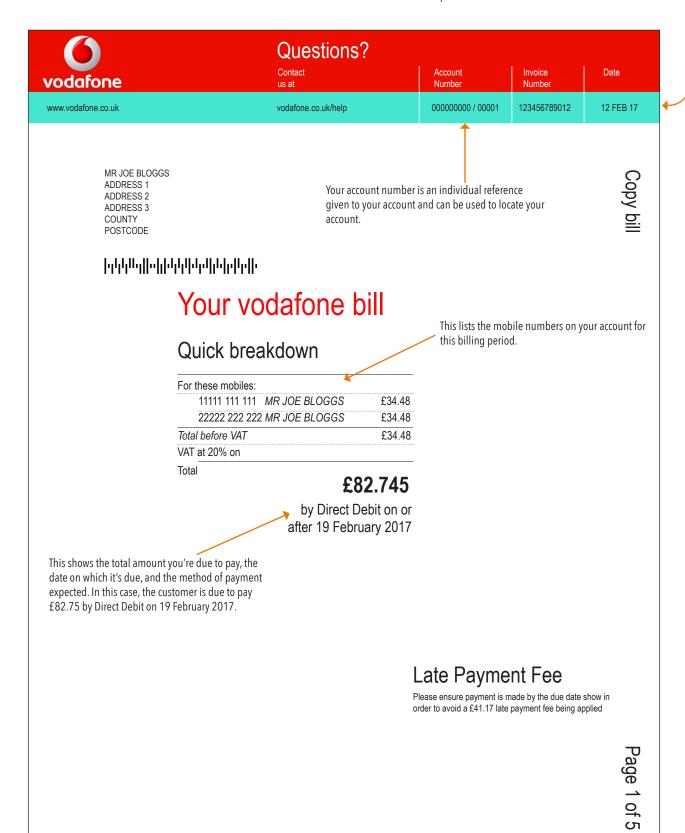


Your bill date will fall on approximately the same date every month. This is not necessarily the date that your allowances refresh - if you need this, please call the customer service team.



Service charges cover the monthly fees for your price plan and any add ons that you have purchased. This will be charged a month in advance.



Account Number 00000000000 / 00001

Invoice Number

Date 12 Feb 17

Detailed breakdown by mobile

Part-month charges

This time, some mobile had service charges for part of the month - either on top of a full months charge or instead of it. We've marked these mobile with *inc prorating*

This will show any add ons and the monthly charge (where applicable) for the add on.

11111 111 111

Mr Joe Blogs on Y11 24D VA UTM UTX 8GB

<u> </u>	
Service charges:	
Y11 24D VA UTM UTX 8GB	£34.48
* inc prorating* For the period 9 Feb to 9 Mar	
Vodafone EuroTraveller * inc prorating* For the period 9 Feb to 9 Mar	£0.00
Extra usage charges up to 9 Feb	
Text messaging	£0.00
Total for 11111 111 111	£34.48

This would be £41.38 including VAT

This indicates that you are being charged for part of a month, on top of or instead of a full month. This is because you have joined Vodafone or made a change to your plan on a different date to your billing date, so your bill will include 1 billing month and any extra days before your billing month begins. In this case, the customer has been charged for 1 full month and 1 extra day.

22222 222 Mr Joe Blogs on Y11 24D VA UTM UTX 8GB

Service charges:

Y11 24D VA UTM UTX 8GB

* inc prorating*
For the period 9 Feb to 9 Mar

Vodafone EuroTraveller
* inc prorating*
For the period 9 Feb to 9 Mar

Extra usage charges up to 9 Feb

Calls
Mobile internet

£0.00

Total for 11111 111 111

£34.48

_These dates show the period that you are being charged for.

Extra usage charges is the total cost of all calls, messages and data that are above your plan's allowance. These will be charged at the end of the billing period where the usage was made.

Total for 2 mobiles

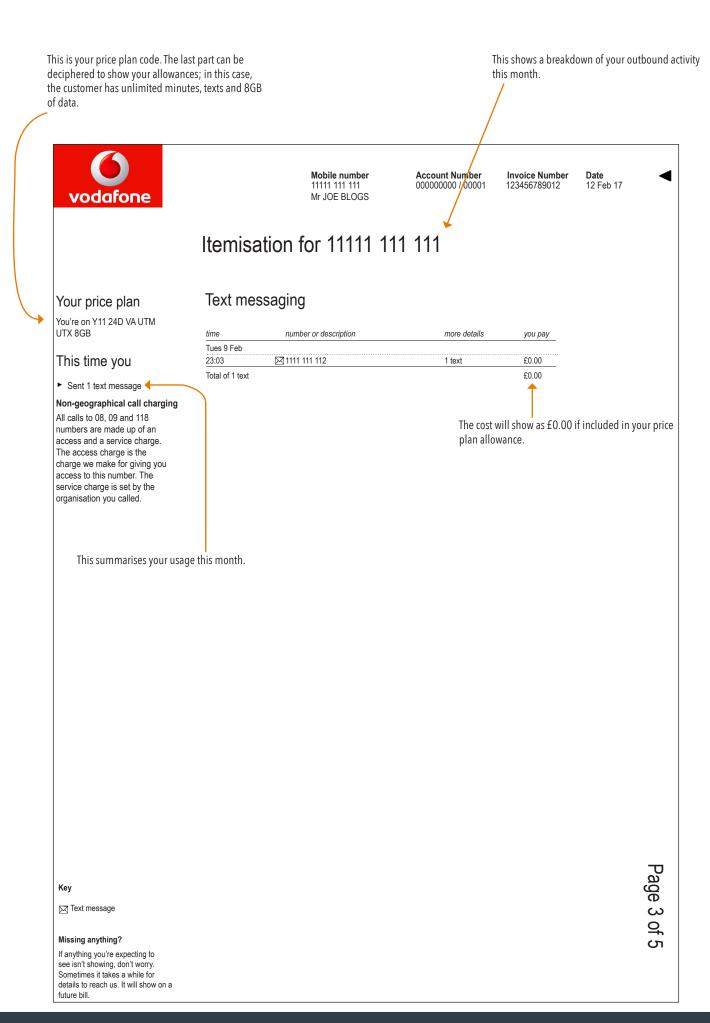
his would be £41.38 including VAT

£68.96 before VAT

VAT inclusive totals

The VAT inclusive totals shown here are for guidance only, and may not add up to the total shown on the front page. This is caused by small rounding differences between the calculations.

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Mobile number 11111 111 111 Mr JOE BLOGS Account Number 0000000000 / 00001

Invoice Number 123456789012 Date 12 Feb 17

Itemisation for 22222 222 222

Your price plan

You're on Y11 24D VA UTM UTX 8GB

This time you

made 3.780MB of mobile internet calls

Non-geographical call charging

All calls to 08, 09 and 118 numbers are made up of an access and a service charge. The access charge is the charge we make for giving you access to this number. The service charge is set by the organisation you called.

Calls

time	number or description	more details	you pay
Tues 9 Feb			
11:18	1111 111 112	0m 18s	£0.00
11:45	1111 111 113	0m 3s	£0.00
16:09	1111 111 116	5m 11s	£0.00
Total of 3 calls			£0.00

Mobile internet

time	number or description	more details	you pay
Tues 9 Feb			
-	Mobile Internet	3.780MB	£0.00
Total of 1 mobile internet charge		£0.00	

Key

n)) Mobile Internet

Missing anything?

If anything you're expecting to see isn't showing, don't worry. Sometimes it takes a while for details to reach us. It will show on a future bill.

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Account Number 0000000000 / 00001

Invoice Number 123456789012 Date 12 Feb 17

Breakdown by product

Service charges

description	more details	total
Y11 24D VA UTM UTX 8GB *inc prorating* up to 9 Mar	2	£68.96
Vodafone EuroTraveller *inc prorating* <i>up to 9 Mar</i>	2	£0.00
Total of your service charges		£68.96

Extra usage charges

description	total
Calls up to 9 Mar	£0.00
Messaging, mobile internet up to 9 Mar	£0.00
Total of your extra usage charges	£68.96

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