

How to Find the MAC Address of my New Handset

What is a MAC Address?

A MAC address is the unique 12-digit identifier that all network devices. On the Horizon phone system platform, it is used to assign phones to specific users.

A MAC address will always be 12-digits but can be displayed either as continuous string of digits (XXXXXXXXXXXX) or as a set of 6 pairs of digits

VVX 450

The MAC address can be found on either the box or the back of the handset. For this handset, the MAC and the serial number are the same. See below images.



VVX 250

The MAC address can be found on either the box or the back of the handset. For this handset, the MAC and the serial number are the same. See below images.



W73P

The MAC address can be found on either the box or the back of the handset. See below images:



W73H

The W73H does not have a MAC address as it does not sit on the network. The network device is the base station. For new W73H you will need to provide the MAC address of the base station you wish to connect the handset to. See images below. The image on the left is the front of the device and the right is where to find the MAC.

